

**Proposed Substitute  
Bill No. 6018**

LCO No. 5717

**AN ACT CONCERNING ELECTRIC DISTRIBUTION COMPANY  
SERVICE RESTORATION FOR CUSTOMERS WITH SERIOUS HEALTH  
CONDITIONS.**

Be it enacted by the Senate and House of Representatives in General Assembly convened:

1 Section 1. Section 16-32h of the general statutes is amended by  
2 adding subsection (i) as follows (*Effective October 1, 2015*):

3 (NEW) (i) The Public Utilities Regulatory Authority shall initiate a  
4 docket to establish industry specific standards for acceptable  
5 performance by each utility in an emergency to protect customers who  
6 are diagnosed with a serious health condition, as defined in section 31-  
7 51kk. Such standards shall require prioritizing and facilitating  
8 restoration of service outages and disruptions and reducing the  
9 duration of such outages and disruptions for such customers,  
10 including, but not be limited to, the following requirements for each  
11 such utility:

12 (1) Keeping an updated list of customers who are diagnosed with a  
13 serious health condition;

14 (2) Publishing relevant information on its Internet web site  
15 regarding how a customer may notify the utility regarding a serious  
16 health condition; and

- 17       (3) Providing staff training on how to promptly restore service  
18       outages and disruptions for customers with a serious health condition.

This act shall take effect as follows and shall amend the following sections:		
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Section 1	<i>October 1, 2015</i>	16-32h
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